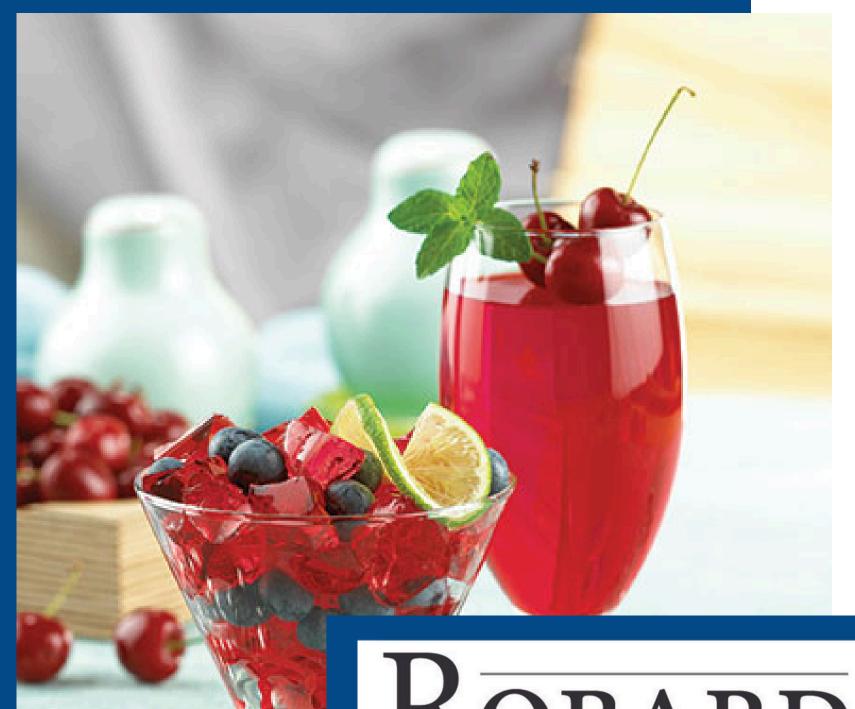
## The Education Dilema:

Overcoming
Patient Resistance to
Weight Loss Education

KAROL H. CLARK, MSN, RN





Thank You Robard!

ROBARD CORPORATION

Leaders in Weight Management

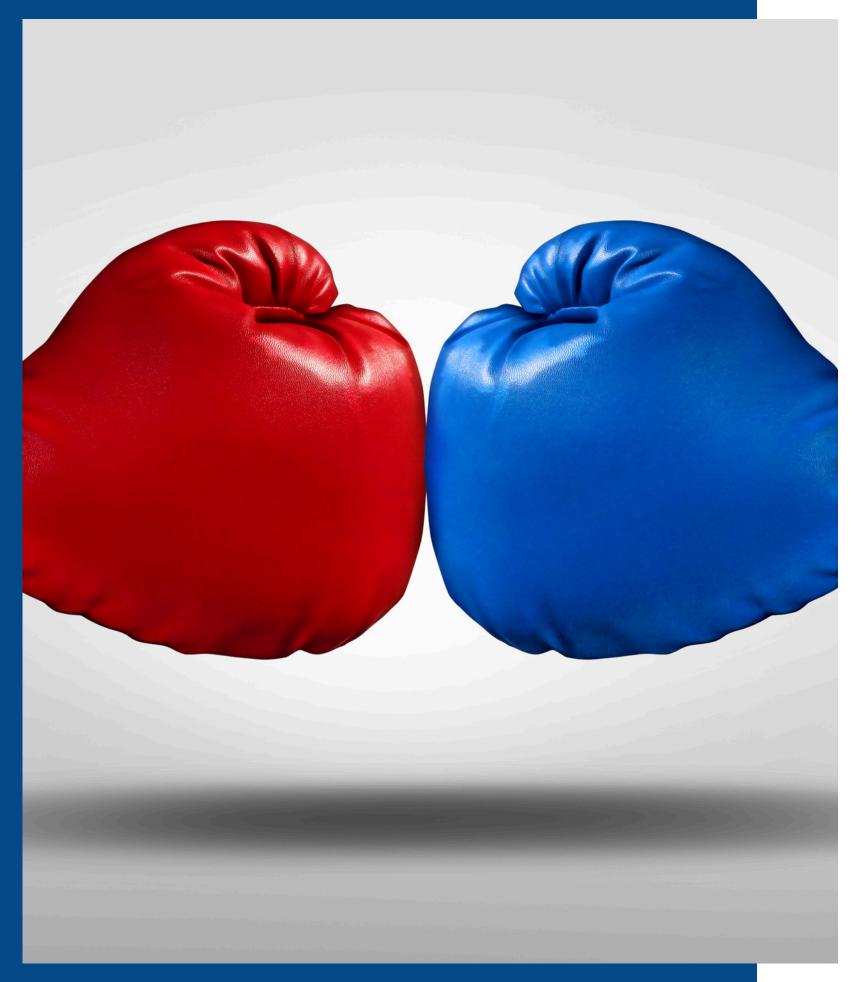
In case we haven't met...



# Learning Objectives:

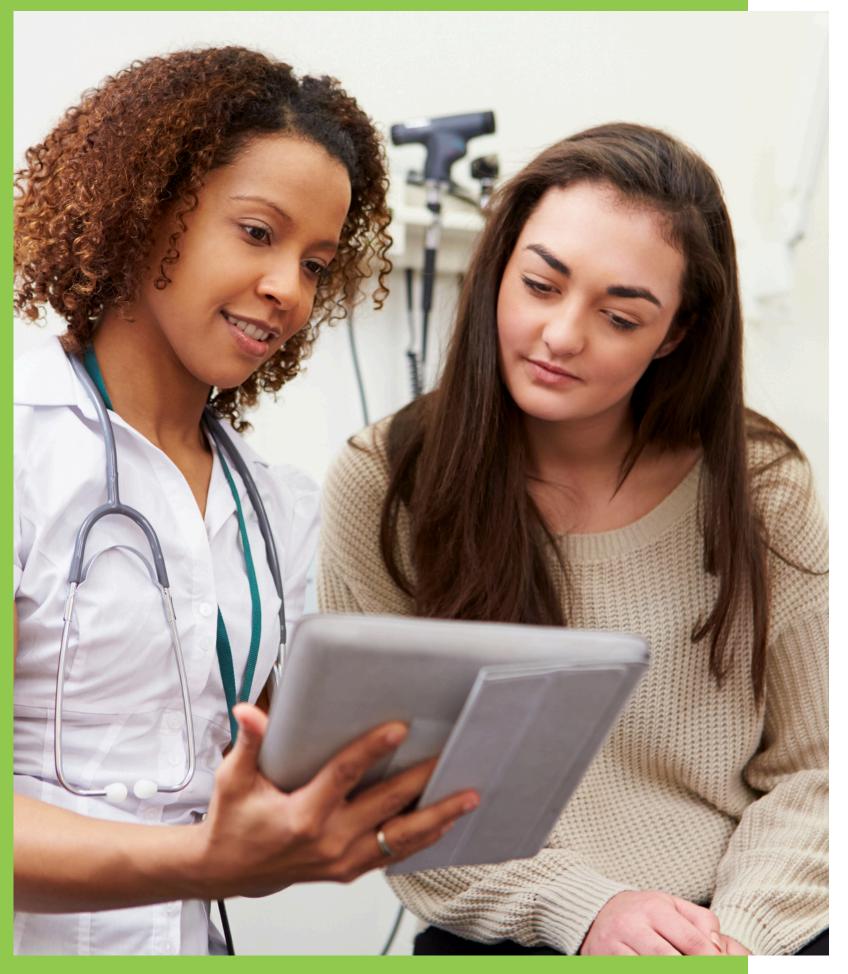


- Briefly review the primary root causes of patient resistance to weight loss education.
- Discuss the latest innovative tools and strategies to overcome patient resistance and increase compliance
- Review best practices for implementing such innovative tools and strategies for optimal patient compliance.



In the battle against obesity, we encounter a challenging opponent -

patient resistance to weight loss education.



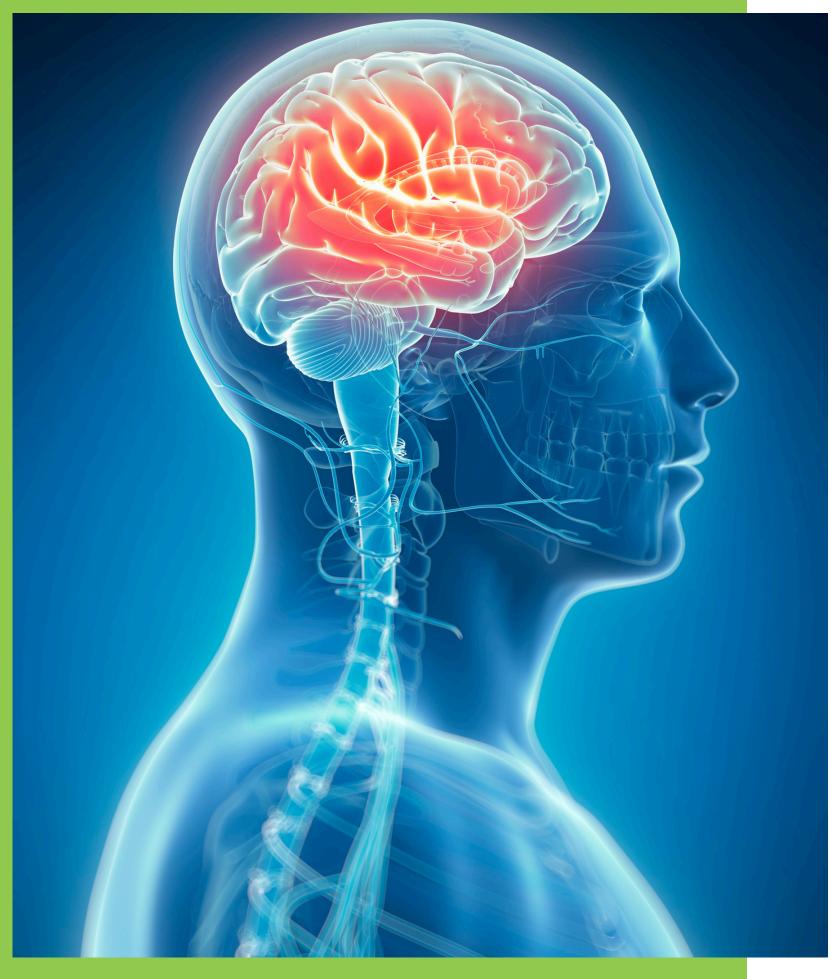
# The Role of Patient Education in Weight Loss

- Education is more than just sharing information
- Understanding the science
- Creating that 'a-ha' moment
- Higher engagement and adherence to your treatment plan
- Battling the Disconnect...



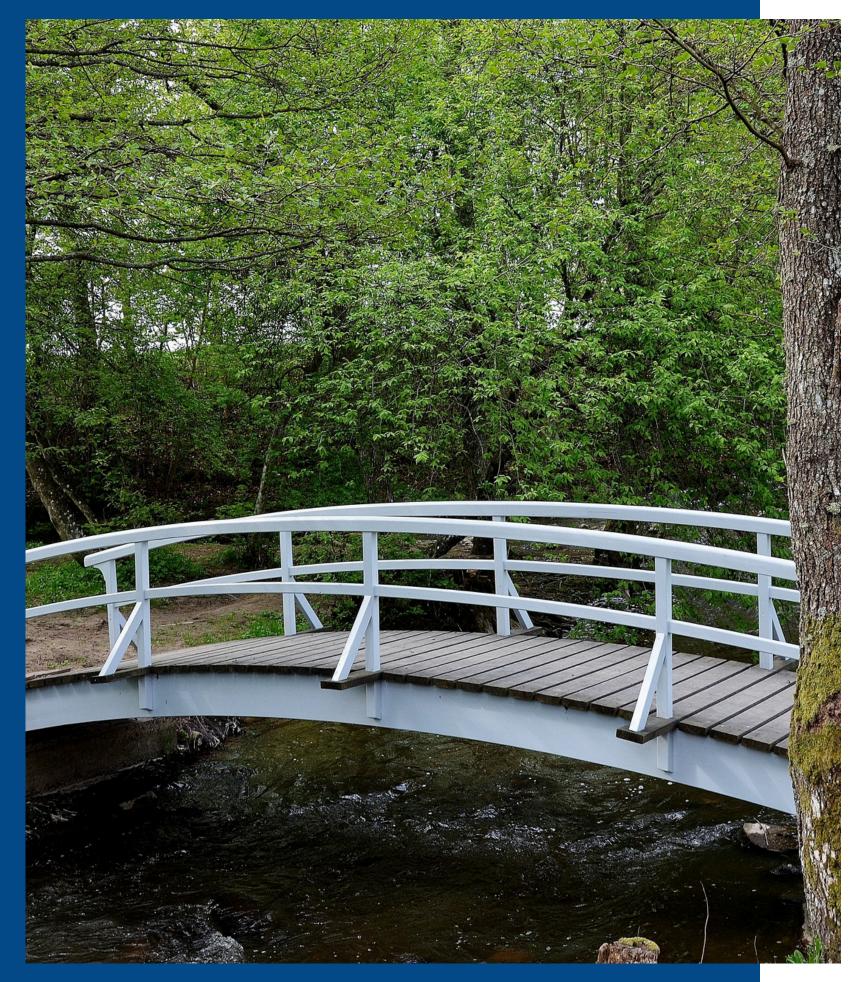
### Understanding Patient Resistance

- Definition of Patient Resistance
- Evidenced by:
  - Non-Compliance
  - Avoidance of Lifestyle Changes
  - Failure to Follow ProgramRequirements
  - Missed Appointments
  - Even...Poor Review



#### Root Causes of Patient Resistance

- Psychological Factors
  - Time Constraints
  - Skepticism/Lack of Interest
  - Past Experience
  - Emotional Barriers
  - Ease of Weight Loss with Meds or other Treatment/Surgery
- Behavioral Factors
  - Immediate Results Focus
- Social and Environmental Factors
  - Saboteurs
  - Misinformation



Our challenge lies in bridging the gap between what patients want and what they need -

which is not an easy feat - but can be done!



In fact, any obstacle you, your business, or your patients face is really a gap between what you want and where you are.

For success, you need to bridge the gaps.



# To bridge the gap, you must build a strong bridge to get across the great divide:

- Attention/Captivate (so people know the bridge exists)
- Influence (compel them to take action)
- Transformation (for lasting impact and change)

STORIES THAT STICK - KINDRA HALL



### Innovative Tools and Strategies:

- Digital Platforms and Apps
  - Not Your Typical Course Creation
- Gamification
  - Built in Excitement & Engagement
- Remote Monitoring Devices
  - Real-Time Data & Feedback
- Interactive Workshops and Seminars
  - Make the Connection



#### Best Practices

- Assess Underlying Causes of Resistance
   Learning Preferences
- 2. Customize Your Plan Considering Barriers to Success
- 3. Leverage Technology
- 4. Integrate a Varied Approach:
  - a. Visually Appealing
  - b. Simplified Content
  - c. Compelling Stories
  - d. Combine Presentation Methods
  - e. Infuse Your Personality
  - f. Personalize Feedback



#### Best Practices continued...

- 5. Maintain Open Communication
- 6. Reward Learning and Participation
- 7. Protect Patient Data

### The Future of Patient Education





### QUESTIONS...

KAROL@WEIGHTLOSSPRACTICEBUILDER.COM

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